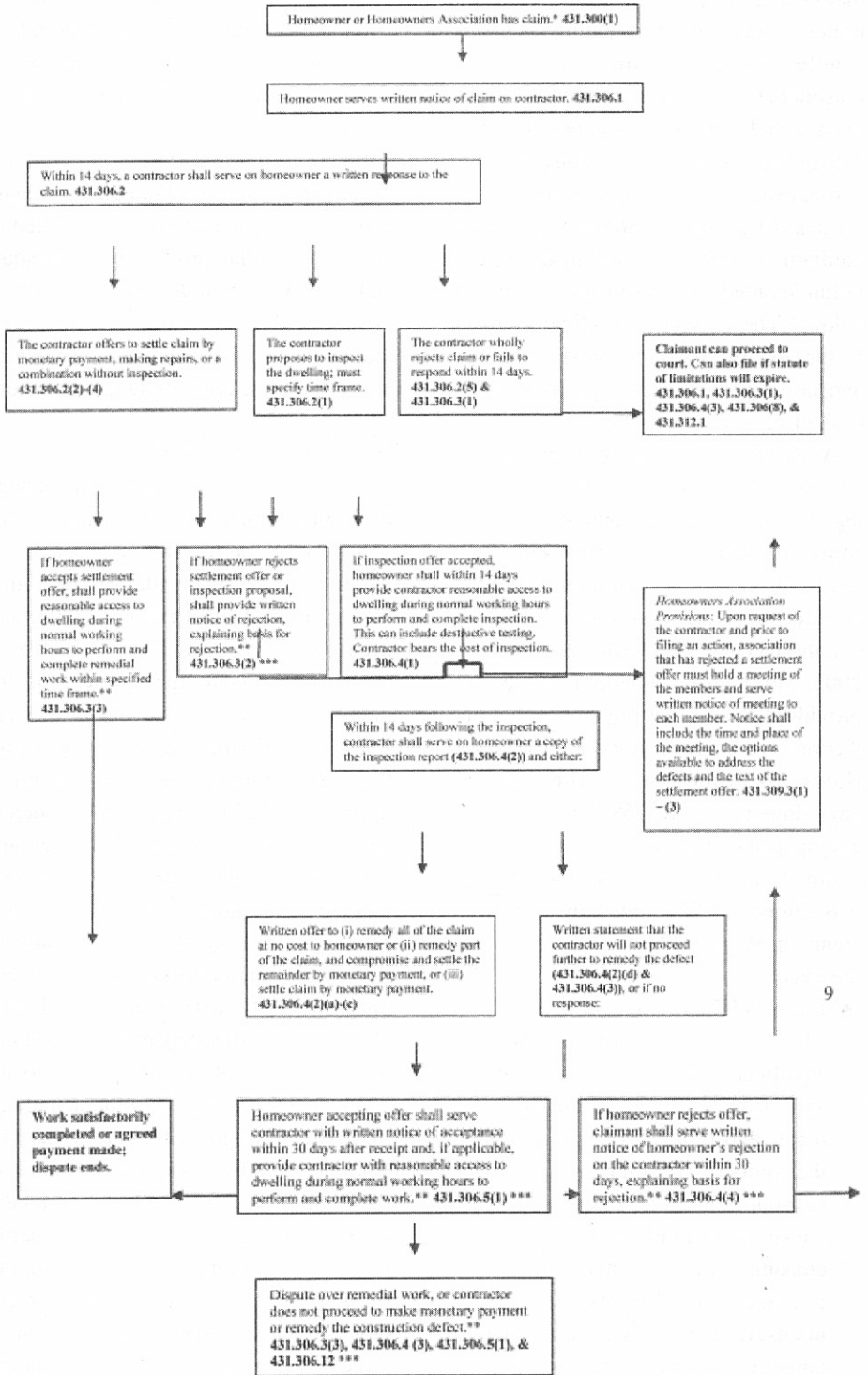


Diagram 1: Truly Agreed to & Finally Passed HCS for SS for SCS for SB 168



*Note that process does not apply to small claims (431.300(1)); does not apply to personal injury or wrongful death claims (431.300(1)); does not apply to related claims if contractor sues first (431.303(4)); and does not apply if contract specifies binding arbitration (431.315.2). Contractor also must provide notice at time of contracting for process to apply (431.303.1-2). Claims barred for non-emergency repairs made by homeowner (431.306.9).

**If no notice received from homeowner within 30 days, contractor can withdraw offer by written notice and if withdrawn, claimant can proceed to court without further notice. See also association requirements for access. 431.306.3(1)-(3), 431.306.4(4), & 431.309

***Either claimant or contractor may request mediation at any time. If claim resolved in mediation, dispute ends. 431.312

****Other Notes: Mediation communications (431.312.4), notice of claim and response (431.306.9), and comments at association meeting requested under 431.309.3(1)-(3) are confidential and protected. Act also prohibits racially restrictive covenants in any governing document of a homeowners association (213.041).